**Sheduled Jobs**

**Scenario 1 : find out if the Problem state = ‘closed’ then related incident / associated incident should get closed**

var gr = new GlideRecord('problem');

gr.addQuery('state', '3');

gr.query();

while (gr.next()) {

var gr1 = new GlideRecord('incident');

gr1.addQuery('problem\_id', gr.sys\_id);

gr1.addActiveQuery();

gr1.query();

while (gr1.next()) {

gr1.state = '7';

gr1.close\_code ='technical glitch';

gr1.close\_notes ='closing because parent got closed';

gr1.active = false;

gr1.update();

}

}

**Scenario 2 :** Auto-Deactivate Users Who Haven’t Logged in for 6 Months

 var user = new GlideRecord("sys\_user");

    // Users who are active but haven't logged in for 180+ days

    user.addQuery("active", true);

    user.addQuery("last\_login\_time", "<=", gs.daysAgo(180));

    user.query();

    while (user.next()) {

        gs.info("Deactivating user: " + user.name);

        user.active = false;

        user.update();

    }